



Where do I send my T1 return?

Resident individuals living in BC, Yukon and Regina should send it to:

*Canada Revenue Agency
Tax Centre
9755 King George Hwy
Surrey BC V3T 5E6*

How do I check my refund status?

There are several ways you can check the status of your tax refund. The CRA will need proof of identification before they provide this information, so you will have to give them:

- your social insurance number
- your month and year of birth
- the “Total income” amount you calculated and entered on line 150 of your 2006 or 2007 return.

1. By internet

Use My Account at <http://www.cra-arc.gc.ca/eservices/tax/individuals/myaccount/menu-e.html> to check the status of your tax refund for the current year. This service is available 7 days a week, 21 hours a day.

You have to register for a Government of Canada epass that will give you a user ID and password to access My Account. The CRA will mail a Security Code which will take approximately five business days to receive (15 days if outside Canada or the United States).

2. By automated phone services

Call the Tax Information Phone Service (T.I.P.S.) at 1-800-267-6999. This service is available from mid-February to December 31.

How do I change my address?

If you move, notify the CRA of your new address as soon as possible.

Reminder

If you receive a Canada Pension Plan or Old Age Security benefit, you should also change your address with Service Canada.

1. By Internet

You can make changes or view the address and telephone number information the CRA have on file for you online. If you have an epass with CRA, simply login to My Account and select the Change my address option.

If you do not have an epass with CRA, you must change your address by contacting them by phone, fax or by mail. Please note that they must have your current address on file prior to registering for an epass.

2. By mail or fax

Send your request by mail or by fax to your tax centre. Be sure to include your:

- signature
- social insurance number
- new address
- date of your move

3. By phone

Call the Individual Income Tax Enquiries telephone service at 1-800-959-8281.

Why is changing my address important?

When you tell us your new address in advance:

- you can avoid any disruption to benefit payments you may be receiving, such as the [GST/HST credit](#), the Universal Child Care Benefit, the [Canada Child Tax Benefit](#) and benefits under any [related provincial and territorial programs](#).
- next year they can mail your tax return package to the correct address.



What should I do if I owe taxes that I cannot pay right now?

If you've calculated your taxes and know that you can't currently pay your balance owing, you should still file your tax return by the annual deadline to avoid the late-filing penalty.

After the CRA has processed your return, they will send you a **Notice of Assessment**. If your Notice shows a balance owing that you can't pay, you should arrange a mutually acceptable payment schedule by calling the toll-free number at 1-888-863-8657, Monday through Friday from 8:00 a.m. to 5:00 p.m. local time.

Any outstanding balance is subject to daily compound interest, starting on the annual filing deadline and continuing until you've paid the amount in full.

- The prescribed interest rate applied to amounts owed to the CRA is announced each quarter and is in effect for that quarter (a new quarter begins on the first day of January, April, July, and October each year).

What's the penalty for missing the deadline to file my personal income tax return?

You should always send the CRA your tax return by the annual deadline. Even if you'll have a balance owing that you can't pay right away, you should still file on time to avoid the late-filing penalty.

The late-filing penalty is:

- 5% of the balance owing; and
- an additional 1% of the balance owing for each full month that your return is late, to a maximum of 12 months.
- NOTE: The penalty may be higher if you've already been charged the late-filing penalty in any of the three previous years.

If you missed the tax-filing deadline because of circumstances beyond your control, the CRA may waive the penalty and applicable interest.

- In this case, include a letter of explanation when you do file your return.
- For more information, please see Information Circular IC07-1, Taxpayer Relief Provisions.
- You may also want to consult the CRA's Web site's [Fairness Initiative](#) module



How long should I keep my income tax records?

Generally, you should keep your supporting documents for six years. Have the receipts and documentation to support your claims ready in case you are selected for review. For more information, see the General Income Tax and Benefit Guide and Information Circular IC78-10R4 Books and Records Retention / Destruction.

More FAQ's

[Does the CRA have FAQs about the Canada Child Tax Benefit \(CCTB\)?](#)

[Does the CRA have FAQs about the Universal Child Care Benefit \(UCCB\)?](#)

[Does the CRA have FAQs about the GST/HST credit?](#)

[What is the GST/HST Visitor Rebate Program?](#)

